

# Worker Cooperatives: Democratic Workplace Management Training Course

Professional Development Training Course Outline

|          |                       |               |                         |
|----------|-----------------------|---------------|-------------------------|
| Category | Cooperative Societies | Duration      | 5 Days                  |
| Base Fee | \$1,500 USD           | Delivery Mode | Online / On-site Hybrid |

## Course Introduction

Worker cooperatives are transforming the modern workplace by promoting democratic governance, employee ownership, and participatory management. As the demand for equitable and sustainable business models rises globally, worker cooperatives stand out as a resilient alternative that empowers workers, fosters innovation, and supports inclusive economic growth. Training Course on Worker Cooperatives: Democratic Workplace Management is tailored to equip participants with cutting-edge knowledge and practical skills on how to effectively run and manage democratic workplaces using cooperative principles.

With the increasing popularity of ethical business practices, decentralized leadership, and social entrepreneurship, this course addresses the urgent need for structured training in democratic workplace management. Participants will learn to implement cooperative governance models, develop inclusive decision-making processes, and foster a collaborative work culture. Whether you're starting a cooperative or enhancing an existing one, this course provides strategic guidance rooted in global best practices.

## Programme Curriculum

### Worker Cooperatives: Democratic Workplace Management Training Course

#### Introduction

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### **Course Objectives**

1. Understand the core principles of worker cooperatives.
2. Master democratic decision-making techniques in workplace settings.
3. Design and implement employee-owned business models.
4. Analyze the legal frameworks and policy support for cooperatives.
5. Apply conflict resolution strategies in democratic organizations.
6. Integrate financial literacy and sustainability in cooperative management.
7. Promote gender equity and social inclusion in worker cooperatives.
8. Utilize digital tools for cooperative governance.
9. Explore successful global case studies of worker cooperatives.
10. Facilitate transparent and accountable leadership.
11. Align cooperative goals with climate justice and fair trade.
12. Create systems for continuous cooperative education.
13. Implement scalable and replicable cooperative models in various sectors.

### **Target Audience**

1. Startup founders exploring alternative business models
2. Cooperative managers and board members
3. Trade union representatives
4. Social entrepreneurs
5. Government officials in cooperative development
6. NGO staff involved in community empowerment
7. Academics and researchers in labor economics
8. HR professionals promoting workplace democracy

**Course Duration:** 5 days

### **Course Modules**

#### **Module 1: Foundations of Worker Cooperatives**

- Definition and historical context of worker cooperatives
- Cooperative identity, values, and principles
- Legal forms and registration procedures
- Benefits and challenges of cooperative structures
- Introduction to ICA and ILO frameworks
- **Case Study: Mondragon Corporation – Spain's Cooperative Powerhouse**

#### **Module 2: Democratic Governance and Decision-Making**

- Participatory decision-making processes
- Consensus vs. majority rule
- Roles of boards and committees
- Enhancing transparency and accountability
- Tools for inclusive communication
- **Case Study: Equal Exchange – U.S. Fair Trade Cooperative**

### **Module 3: Financial Management in Worker-Owned Enterprises**

- Cooperative capital structure and member equity
- Budgeting and financial planning
- Profit distribution models
- Building reserves and accessing cooperative financing
- Financial reporting for cooperatives
- **Case Study: Arizmendi Bakeries – Financial Sustainability in San Francisco**

### **Module 4: Human Resource Management in Democratic Workplaces**

- Recruitment and onboarding in worker cooperatives
- Developing a shared leadership culture
- Performance evaluation in participatory settings
- Compensation structures and benefits
- Training and professional development
- **Case Study: Suma Wholefoods – UK's Worker-Run HR Model**

### **Module 5: Conflict Resolution and Workplace Culture**

- Conflict types in democratic organizations
- Mediation and consensus-building techniques
- Preventive strategies and cooperative bylaws
- Mental health and well-being in worker co-ops
- Diversity, equity, and inclusion practices
- **Case Study: Unicorn Grocery – Collective Conflict Management**

### **Module 6: Strategic Planning and Business Development**

- Cooperative mission, vision, and values alignment
- SWOT analysis for cooperatives
- Business planning and cooperative marketing
- Expansion and scaling strategies
- Partnerships and cooperative networks
- **Case Study: Black Star Co-op Pub & Brewery – Strategy in Practice**

### **Module 7: Legal and Policy Frameworks**

- Cooperative legislation and regulatory environments
- Rights and responsibilities of worker-owners
- Taxation and compliance matters
- International standards and cooperative audits
- Advocacy and policy development
- **Case Study: Quebec Worker Cooperative Movement – Legal Support Success**

### **Module 8: Digital Tools & Innovation in Worker Cooperatives**

- Digital governance platforms and decision tools
- Project management apps for co-ops
- Enhancing productivity through cooperative tech
- Data security and cooperative software ethics
- Online democratic voting and feedback systems
- **Case Study: Loomio – Digital Decision-Making in Co-ops**

### **Training Methodology**

- Interactive presentations with real-world examples

- Small group workshops and peer-to-peer learning
- Simulation activities and role plays
- Expert guest lectures from cooperative leaders
- Problem-solving tasks with feedback
- Video analysis and digital learning integration

### Register as a group from 3 participants for a Discount

Send us an email: [info@fineskilltrainingcenter.org](mailto:info@fineskilltrainingcenter.org) or call +254769199797

### Certification

*Upon successful completion of this training, participants will be issued with a globally- recognized certificate.*

### Tailor-Made Course

*We also offer tailor-made courses based on your needs.*

### Key Notes

- The participant must be conversant with English.
- Upon completion of training the participant will be issued with an Authorized Training Certificate
- Course duration is flexible and the contents can be modified to fit any number of days.
- The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- One-year post-training support Consultation and Coaching provided after the course.
- Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

## Upcoming Scheduled Sessions

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 21 Sep 2026 | 25 Sep 2026 | Online   | \$1,000 |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$1,500 |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
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Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) | Website: [www.fineskilltrainingcenter.com](http://www.fineskilltrainingcenter.com)