

Training course on Post-Construction Asset Handover and Management

Professional Development Training Course Outline

Category	Real Estate Institute	Duration	10 Days
Base Fee	\$3,000 USD	Delivery Mode	Online / On-site Hybrid

Course Introduction

Post-Construction Asset Handover and Management is a pivotal and often underestimated phase in the real estate lifecycle, bridging the gap between project completion and the long-term operational success and value realization of an asset. It involves the systematic transfer of critical information, documentation, systems, and responsibilities from the project delivery team to the operational and asset management teams. Effective handover ensures that a newly constructed or redeveloped property can be efficiently managed, maintained, and optimized to meet its intended purpose and deliver sustained returns. For developers, asset owners, facility managers, property managers, and investors, mastering this phase is paramount. It mitigates operational risks, reduces post-occupancy issues, extends asset lifespan, optimizes operating costs, and safeguards long-term property value. Failure to execute a structured handover and implement robust asset management can lead to inefficient operations, costly repairs, tenant dissatisfaction, and significant financial losses over the asset's lifecycle. Training Course on Post-Construction Asset Handover and Management is meticulously designed to equip with the advanced theoretical insights and intensive practical tools necessary to excel in Post-Construction Asset Handover and Management. We will delve into sophisticated methodologies for orchestrating seamless transitions from construction to operations, master the intricacies of developing comprehensive operational and maintenance (O&M) strategies, and explore cutting-edge approaches to leveraging technology for asset performance monitoring, proactive maintenance, and optimizing occupant experience. A significant focus will be placed on understanding documentation requirements, warranty management, defect rectification, budgeting, and long-term value preservation. By integrating industry best practices, analyzing real-world complex handover and asset management case studies, and engaging in hands-on documentation review, O&M planning, and technology adoption simulations, attendees will develop the strategic acumen to confidently ensure the longevity, efficiency, and profitability of real estate assets, fostering unparalleled operational excellence, value preservation, and occupant satisfaction, and securing their position as indispensable assets in the forefront of lifecycle real estate management.

Programme Curriculum

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Introduction

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Training Course on Post-Construction Asset Handover and Management is meticulously designed to equip with the advanced theoretical insights and intensive practical tools necessary to excel in **Post-Construction Asset Handover and Management**. We will delve into sophisticated methodologies for **orchestrating seamless transitions from construction to operations**, master the intricacies of **developing comprehensive operational and maintenance (O&M) strategies**, and explore cutting-edge approaches to **leveraging technology for asset performance monitoring, proactive maintenance, and optimizing occupant experience**. A significant focus will be placed on understanding documentation requirements, warranty management, defect rectification, budgeting, and long-term value preservation. By integrating industry best practices, analyzing real-world complex handover and asset management case studies, and engaging in hands-on documentation review, O&M planning, and technology adoption simulations, attendees will develop the strategic acumen to confidently ensure the longevity, efficiency, and profitability of real estate assets, fostering unparalleled **operational excellence, value preservation, and occupant satisfaction**, and securing their position as indispensable assets in the forefront of **lifecycle real estate management**.

Course Objectives

Upon completion of this course, participants will be able to:

1. Analyze the fundamental principles and strategic importance of **post-construction asset handover**.
2. Master the critical **documentation requirements** for a comprehensive asset handover.
3. Comprehend the process of **commissioning and close-out** and their impact on operational readiness.
4. Develop effective **training and knowledge transfer strategies** for facility management and operations teams.
5. Implement robust systems for **warranty management and defect rectification** post-occupancy.
6. Understand the core concepts and frameworks of **asset management and facility management**.
7. Formulate strategies for **optimizing operational efficiency and cost control** in property management.
8. Leverage **technology solutions (CAFM, CMMS, IoT)** for smart asset management.
9. Apply principles of **lifecycle costing and capital expenditure planning** for long-term asset value.
10. Develop best practices for **tenant relations, lease administration, and enhancing occupant experience**.
11. Integrate **sustainability principles and ESG (Environmental, Social, Governance)** into asset operations.
12. Identify and mitigate common **operational risks and liabilities** in the post-construction phase.
13. Design a holistic **asset handover and long-term management strategy** for a real estate portfolio.

Target Audience

This course is designed for professionals involved in the transition and ongoing management of built assets:

1. **Real Estate Developers:** Ensuring a smooth transition from project to operations.
2. **Project Managers (Construction/Development):** Responsible for project close-out and handover.
3. **Facility Managers:** Overseeing the daily operations and maintenance of buildings.
4. **Asset Managers:** Maximizing the long-term value and performance of real estate portfolios.
5. **Property Managers:** Managing tenant relations and day-to-day property operations.
6. **Operations Directors/Managers:** Leading operational teams for large property portfolios.
7. **Real Estate Investors:** Understanding operational impact on investment returns.
8. **Consultants (Asset Management, Commissioning):** Advising clients on best practices.

Course Duration: 10 Days

Course Modules

Module 1: Strategic Importance of Asset Handover & Lifecycle Management

- The value chain of real estate: from conception to demolition, and the critical role of operations.
- Why a structured handover is crucial for asset value, risk mitigation, and operational continuity.
- The cost of poor handover: hidden expenses, delays, increased O&M costs.
- Defining asset lifecycle management and its key stages.
- Aligning development goals with long-term operational objectives.

Module 2: Pre-Handover Planning & Documentation Readiness

- Establishing a handover plan early in the project lifecycle.
- Identifying key handover deliverables and responsibilities.
- Essential handover documentation: as-built drawings, O&M manuals, warranties, permits, certifications.
- Strategies for organizing, digitizing, and centralizing handover information.
- Ensuring compliance with handover protocols and regulatory requirements.

Module 3: Commissioning & Testing Protocols

- Understanding the commissioning process: purpose, scope, and benefits.
- Types of commissioning: mechanical, electrical, plumbing (MEP), building envelope, systems integration.
- Developing testing and verification protocols for building systems and equipment.
- The role of the commissioning agent and their interaction with the project team.
- Resolving deficiencies identified during commissioning.

Module 4: Operational & Maintenance (O&M) Manuals & As-Builts

- The critical contents of comprehensive O&M manuals for all building systems.
- Importance of accurate as-built drawings and documentation for future maintenance and renovations.
- Best practices for compiling, updating, and making O&M information accessible.
- Digital O&M manuals and their advantages over traditional paper formats.
- Legal and practical implications of complete and accurate documentation.

Module 5: Training & Knowledge Transfer for Facility Teams

- Designing effective training programs for facility managers, engineers, and maintenance staff.
- Key areas of training: system operations, emergency procedures, routine maintenance tasks.

- Methods of knowledge transfer: hands-on sessions, shadow training, digital learning platforms.
- Ensuring continuity of knowledge during staff turnover.
- The role of building information modeling (BIM) for operations and maintenance.

Module 6: Warranty Management & Defect Rectification

- Understanding various types of warranties (e.g., manufacturer, contractor, installer).
- Establishing a system for tracking warranty periods and maintenance requirements.
- Processes for identifying, reporting, and rectifying defects post-handover.
- Managing contractor responsibilities for latent defects and deficiencies.
- Dispute resolution mechanisms for warranty claims.

Module 7: Foundations of Asset & Facility Management

- Defining asset management: maximizing asset value over its lifecycle.
- Defining facility management: optimizing building operations and occupant services.
- Key functions of facility management: maintenance, space management, security, environmental health & safety.
- Organizational structures for effective asset and facility management.
- Developing key performance indicators (KPIs) for operational excellence.

Module 8: Operational Efficiency, Budgeting & Cost Control

- Strategies for optimizing energy consumption, water usage, and waste management.
- Implementing preventive, predictive, and corrective maintenance programs.
- Developing realistic operating budgets and capital expenditure (CapEx) plans.
- Cost control measures for utilities, maintenance, and service contracts.
- Benchmarking operational performance against industry standards.

Module 9: Technology in Asset Management (CAFM, CMMS, IoT)

- Introduction to Computer-Aided Facility Management (CAFM) systems for space and asset tracking.
- Utilizing Computerized Maintenance Management Systems (CMMS) for maintenance scheduling and work orders.
- The role of Internet of Things (IoT) sensors for real-time building performance monitoring.
- Predictive maintenance powered by AI and data analytics.
- Smart building technologies for automated operations and energy optimization.

Module 10: Tenant Relations, Lease Administration & Occupant Experience

- Best practices for establishing and maintaining positive tenant relationships.
- Efficient lease administration: managing lease agreements, renewals, and escalations.
- Enhancing occupant experience through responsive services, smart building features, and amenity management.
- Addressing tenant concerns and feedback effectively.
- The impact of occupant satisfaction on retention and property value.

Module 11: Sustainable Operations & Lifecycle Costing

- Integrating environmental, social, and governance (ESG) principles into asset operations.
- Strategies for reducing carbon footprint: renewable energy, energy efficiency retrofits.
- Water conservation programs and waste diversion initiatives.
- **Lifecycle Costing (LCC):** Analyzing total costs of ownership over the asset's lifespan.

- Certifications for sustainable operations (e.g., LEED O+M, BREEAM In-Use).

Module 12: Performance Monitoring, Auditing & Continuous Improvement

- Establishing performance monitoring systems for key operational metrics.
- Conducting regular operational audits to identify inefficiencies and areas for improvement.
- Benchmarking against industry standards and best practices.
- Implementing a continuous improvement cycle for facility and asset management.
- Preparing comprehensive performance reports for stakeholders and investors.

Training Methodology

- **Interactive Workshops:** Facilitated discussions, group exercises, and problem-solving activities.
- **Case Studies:** Real-world examples to illustrate successful community-based surveillance practices.
- **Role-Playing and Simulations:** Practice engaging communities in surveillance activities.
- **Expert Presentations:** Insights from experienced public health professionals and community leaders.
- **Group Projects:** Collaborative development of community surveillance plans.
- **Action Planning:** Development of personalized action plans for implementing community-based surveillance.
- **Digital Tools and Resources:** Utilization of online platforms for collaboration and learning.
- **Peer-to-Peer Learning:** Sharing experiences and insights on community engagement.
- **Post-Training Support:** Access to online forums, mentorship, and continued learning resources.

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

- Participants must be conversant in English.
- Upon completion of training, participants will receive an Authorized Training Certificate.
- The course duration is flexible and can be modified to fit any number of days.
- Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
21 Sep 2026	02 Oct 2026	Online	\$2,000
21 Sep 2026	02 Oct 2026	Physical	\$3,000
21 Sep 2026	02 Oct 2026	Physical	\$0
21 Sep 2026	02 Oct 2026	Physical	\$0

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21 Sep 2026	02 Oct 2026	Physical	\$0
21 Sep 2026	02 Oct 2026	Physical	\$0
21 Sep 2026	02 Oct 2026	Physical	\$0
21 Sep 2026	02 Oct 2026	Physical	\$0

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