

Training Course on Managing Third-Party Data Processors

Professional Development Training Course Outline

Category	Data Security	Duration	5 Days
Base Fee	\$1,500 USD	Delivery Mode	Online / On-site Hybrid

Course Introduction

In today's digital landscape, organizations increasingly rely on third-party vendors to process sensitive data. While outsourcing data processing can optimize operations, it also introduces significant data protection risks, compliance challenges, and cybersecurity threats. Managing third-party data processors is not only a legal requirement under frameworks like the GDPR, CCPA, and HIPAA, but also a strategic necessity for safeguarding consumer trust and business continuity.

Training Course on Managing Third-Party Data Processors equips professionals with the essential knowledge and tools needed to evaluate, monitor, and manage third-party data processors. Through interactive modules, real-world case studies, and hands-on practices, participants will gain actionable insights on vendor risk assessment, contractual safeguards, data breach response planning, and ongoing third-party governance.

Programme Curriculum

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breach response planning, and ongoing third-party governance.

Course Objectives

1. Understand the legal and regulatory requirements for managing third-party data processors.
2. Conduct effective vendor risk assessments and due diligence processes.
3. Draft and review data processing agreements (DPAs) and service-level contracts.
4. Implement robust third-party data security controls.
5. Monitor third-party compliance with privacy laws and industry standards.
6. Develop a comprehensive third-party governance framework.
7. Understand implications of cross-border data transfers.
8. Prepare an incident response plan for third-party data breaches.
9. Leverage automation tools for vendor risk management.
10. Train internal teams on third-party data handling best practices.
11. Evaluate the performance of vendors through compliance audits.
12. Map out data flows and subprocessors in your supply chain.
13. Ensure regulatory reporting and documentation compliance.

Target Audience

1. Data Protection Officers (DPOs)
2. Compliance Officers
3. Information Security Managers
4. Privacy Consultants
5. IT Risk Managers
6. Legal and Contracts Managers
7. Vendor Management Specialists
8. Procurement and Sourcing Managers

Course Duration: 5 days

Course Modules

Module 1: Introduction to Third-Party Data Processing Risks

- Definition and types of third-party processors
- Common data risks associated with third-party access
- Overview of global data protection laws (GDPR, CCPA, etc.)
- Regulatory expectations for organizations using vendors
- Best practices in identifying third-party data flows
- **Case Study:** Facebook and Cambridge Analytica – A breach of third-party trust

Module 2: Vendor Risk Assessment & Due Diligence

- Framework for conducting vendor risk assessments
- Tools and checklists for evaluating third-party processors
- How to perform due diligence before engagement
- Documenting vendor security posture
- Risk tiering and scoring models
- **Case Study:** Target's 2013 data breach caused by HVAC vendor

Module 3: Drafting and Managing Data Processing Agreements (DPAs)

- Key contractual clauses in DPAs
- Clauses for breach notification, audit rights, and subprocessors

- Aligning contracts with internal policies and legal standards
- Redlining and negotiating DPAs
- DPA lifecycle management tools
- **Case Study:** Dropbox's DPA strategy with European clients

Module 4: Data Security Controls for Third Parties

- Minimum cybersecurity requirements for processors
- Encryption, access control, and incident detection standards
- Security certifications and audit reports (SOC 2, ISO 27001)
- Vendor compliance monitoring techniques
- Security risk acceptance and residual risk documentation
- **Case Study:** Equifax breach due to inadequate patching controls

Module 5: Monitoring & Auditing Vendor Compliance

- Setting KPIs and SLAs for vendors
- Conducting on-site and remote audits
- Continuous compliance tracking tools
- Vendor performance reporting dashboards
- Third-party reassessments and offboarding plans
- **Case Study:** Uber's vendor audit to meet FTC compliance

Module 6: Data Breach Preparedness and Incident Response

- Creating a third-party breach response plan
- Coordination between internal teams and vendors
- Notification timelines under GDPR and CCPA
- Post-incident root cause analysis
- Legal and reputational risk mitigation
- **Case Study:** Marriott-Starwood data breach response analysis

Module 7: Cross-Border Data Transfers and Subprocessor Management

- Understanding international data transfer mechanisms (SCCs, BCRs)
- Legal implications of data transfers under Schrems II
- Managing subprocessors in cloud ecosystems
- Keeping up-to-date records of transfers
- Performing Transfer Impact Assessments (TIAs)
- **Case Study:** Google Analytics and EU data transfer controversy

Module 8: Building a Third-Party Data Governance Program

- Creating governance policies and risk registers
- Aligning third-party risk with enterprise risk management (ERM)
- Stakeholder roles and responsibilities
- Integration with procurement and IT workflows
- Establishing a governance steering committee
- **Case Study:** IBM's third-party governance maturity model

Training Methodology

- Interactive lectures with real-world industry insights
- Group-based workshops for hands-on contract redlining
- Role-play and scenario-based exercises
- Vendor evaluation simulations and tools demonstration

- Case study analysis and guided discussions
- Access to templates, checklists, and toolkits

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.org or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

- a. The participant must be conversant with English.
- b. Upon completion of training the participant will be issued with an Authorized Training Certificate
- c. Course duration is flexible and the contents can be modified to fit any number of days.
- d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- e. One-year post-training support Consultation and Coaching provided after the course.
- f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

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