

# Supplier Quality Management and Auditing Training Course

## Professional Development Training Course Outline

|          |                                       |               |                         |
|----------|---------------------------------------|---------------|-------------------------|
| Category | Logistics and Supply Chain Management | Duration      | 5 Days                  |
| Base Fee | \$1,500 USD                           | Delivery Mode | Online / On-site Hybrid |

### Course Introduction

Supplier Quality Management and Auditing Training Course is designed to equip professionals with practical skills, advanced tools, and proven methodologies to manage supplier performance, mitigate risks, and ensure compliance with international standards. With the growing demand for sustainable supply chains, digital transformation, and global compliance, organizations require professionals who can strengthen supplier partnerships and build robust quality systems. This course integrates trending concepts such as risk-based auditing, sustainable procurement, supplier evaluation frameworks, and data-driven decision-making.

The course content focuses on supplier quality assurance, vendor compliance, and audit execution strategies that align with ISO standards and regulatory requirements. Participants will gain expertise in supplier performance metrics, audit reporting, corrective and preventive action (CAPA), supplier relationship management, and continuous improvement practices. With real-world case studies, participants will explore successful supplier audit approaches that drive operational excellence, resilience, and competitive advantage in global supply chains.

### Programme Curriculum

#### Supplier Quality Management and Auditing Training Course

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### **Course Objectives**

1. To understand supplier quality management principles with global compliance standards
2. To develop effective supplier evaluation and qualification strategies
3. To analyze supplier risk management frameworks with trending risk-based approaches
4. To implement advanced supplier performance monitoring tools
5. To design and execute supplier audits aligned with ISO standards
6. To apply corrective and preventive action (CAPA) processes effectively
7. To leverage digital auditing and data analytics in supplier quality management
8. To build strong supplier relationships through collaboration and trust-based frameworks
9. To adopt sustainable procurement and ESG-focused supplier practices
10. To interpret international supplier quality regulations and compliance requirements
11. To enhance reporting skills with clear audit findings and recommendations
12. To evaluate continuous improvement strategies for supplier quality performance
13. To strengthen organizational resilience through strategic supplier partnerships

### **Organizational Benefits**

1. Improved supplier quality compliance and reliability
2. Enhanced supplier performance monitoring and control
3. Reduced risks in procurement and supply chain management
4. Stronger alignment with international standards and certifications
5. Cost reduction through effective supplier quality strategies
6. Increased efficiency in supplier audits and assessments
7. Improved supplier collaboration and relationship management
8. Better decision-making through data-driven supplier analysis
9. Enhanced sustainability and corporate responsibility practices
10. Competitive advantage through consistent supplier quality excellence

### **Target Audiences**

1. Quality Assurance Managers
2. Supplier Quality Engineers
3. Procurement and Purchasing Specialists
4. Supply Chain Managers
5. Compliance and Regulatory Officers
6. Vendor Management Professionals
7. Internal Auditors and Lead Auditors
8. Operations and Production Managers

**Course Duration:** 5 days

## **Course Modules**

### **Module 1: Introduction to Supplier Quality Management**

- Understanding supplier quality concepts
- Supplier qualification and evaluation frameworks
- Supplier performance measurement systems
- Importance of supplier partnerships
- Global supply chain quality standards
- Case Study: Supplier evaluation and compliance assessment

### **Module 2: Supplier Risk Management**

- Identifying supplier-related risks
- Risk-based auditing approaches
- Tools for supplier risk analysis
- Supplier failure mode and effects analysis (FMEA)
- Integrating risk management with quality strategies
- Case Study: Risk-based supplier audit in electronics sector

### **Module 3: Supplier Performance Monitoring**

- Key supplier performance indicators (KPIs)
- Scorecards and dashboards for supplier quality
- Supplier corrective action tracking
- Supplier audits as performance tools
- Benchmarking supplier performance
- Case Study: Improving supplier performance through KPIs

### **Module 4: Supplier Auditing Fundamentals**

- Types of supplier audits (process, compliance, system)
- Planning and preparing audit schedules
- Audit checklist design and development
- Conducting supplier audits professionally
- Writing effective audit reports
- Case Study: Successful ISO supplier audit execution

### **Module 5: Corrective and Preventive Actions (CAPA)**

- CAPA processes in supplier management
- Identifying root causes in supplier issues
- Monitoring supplier corrective actions
- Evaluating effectiveness of CAPA implementation
- Continuous improvement through CAPA
- Case Study: CAPA implementation in automotive supply chain

### **Module 6: Digital Auditing and Data Analytics**

- Introduction to digital audit tools
- Leveraging data analytics in supplier auditing
- Supplier data integration and analysis

- Digital platforms for supplier collaboration
- AI-driven supplier quality monitoring
- Case Study: Implementing digital supplier audit systems

## **Module 7: Sustainable Supplier Quality Management**

- ESG and sustainability in supplier quality
- Supplier environmental and social audits
- Ethical sourcing and procurement practices
- Sustainability-driven supplier qualification
- Aligning suppliers with corporate responsibility goals
- Case Study: Sustainable supplier audit in apparel industry

## **Module 8: Continuous Improvement and Supplier Partnerships**

- Lean and Six Sigma in supplier quality
- Building long-term supplier collaboration models
- Supplier development programs
- Joint problem-solving with suppliers
- Measuring long-term supplier improvement success
- Case Study: Supplier partnership success in aerospace industry

## **Training Methodology**

- Instructor-led interactive lectures
- Real-world supplier case studies and group discussions
- Practical workshops and role-playing audit scenarios
- Supplier audit simulations with feedback
- Digital tools and audit software demonstrations
- Post-training assessment and action planning

## **Register as a group from 3 participants for a Discount**

Send us an email: [info@fineskilltrainingcenter.org](mailto:info@fineskilltrainingcenter.org) or call +254769199797

## **Certification**

*Upon successful completion of this training, participants will be issued with a globally- recognized certificate.*

## **Tailor-Made Course**

*We also offer tailor-made courses based on your needs.*

## **Key Notes**

- a. The participant must be conversant with English.
- b. Upon completion of training the participant will be issued with an Authorized Training Certificate
- c. Course duration is flexible and the contents can be modified to fit any number of days.
- d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.

- e. One-year post-training support Consultation and Coaching provided after the course.
- f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

## Upcoming Scheduled Sessions

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 21 Sep 2026 | 25 Sep 2026 | Online   | \$1,000 |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$1,500 |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) | Website: [www.fineskilltrainingcenter.com](http://www.fineskilltrainingcenter.com)