

# Analytics and AI for Strategic Management Training Course

## Professional Development Training Course Outline

|          |                                         |               |                         |
|----------|-----------------------------------------|---------------|-------------------------|
| Category | Artificial Intelligence And Block Chain | Duration      | 5 Days                  |
| Base Fee | \$1,500 USD                             | Delivery Mode | Online / On-site Hybrid |

## Course Introduction

In today's dynamic business environment, **strategic management** has evolved from traditional planning to a **data-driven** and agile discipline. The rise of **big data**, advanced **analytics**, and **artificial intelligence (AI)** has created unprecedented opportunities to gain a **competitive advantage** and drive **digital transformation**. Analytics and AI for Strategic Management Training Course is designed to equip leaders and managers with the skills to effectively leverage these technologies, bridging the gap between strategic vision and technical execution. Participants will learn how to transform raw data into actionable insights, enabling them to make more informed decisions, optimize operations, and identify new market opportunities.

This program focuses on practical, real-world application, moving beyond theoretical concepts to hands-on implementation. We explore how AI and analytics can be integrated across all facets of a business from **market analysis** and **customer segmentation** to **predictive forecasting** and **risk management**. By the end of this course, you will be proficient in using powerful analytical tools and AI frameworks to build robust business strategies, fostering a culture of **innovation** and **data literacy** within your organization. The goal is to create a new generation of **strategic leaders** who can navigate the complexities of a data-first world and lead their teams toward sustainable growth.

## Programme Curriculum

### Analytics and AI for Strategic Management Training Course

#### Introduction

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### Course Duration

5 days

### Course Objectives

- Learn to use data, not just intuition, to inform and validate strategic choices.
- Understand how to embed AI technologies into the core of your strategic development process.
- Gain the skills to use machine learning models for accurate market forecasting and trend analysis.
- Discover how AI can streamline business processes, enhance efficiency, and reduce costs.
- Leverage analytics to deeply understand customer behavior, preferences, and needs.
- Use data to analyze competitors, identify market gaps, and inform your unique value proposition.
- Learn to establish ethical guidelines and data management practices for responsible AI implementation.
- Foster an organizational mindset that embraces AI and data literacy as a competitive strength.
- Utilize AI to simulate potential risks and opportunities, creating more resilient business strategies.
- Acquire the leadership skills necessary to guide your organization through a technology-driven evolution.
- Identify and create new revenue streams by effectively leveraging your company's data.
- Develop and monitor key performance indicators (KPIs) using real-time analytics dashboards.
- Learn to measure the return on investment for AI and data initiatives to ensure business value.

### Organizational Benefits

- By reducing reliance on gut feelings, companies can make more informed, evidence-based decisions, minimizing costly errors.
- Automating routine tasks with AI frees up human capital for more creative and strategic work, leading to higher productivity and lower operational costs.
- The ability to analyze vast datasets uncovers new market opportunities, customer needs, and potential revenue streams that were previously hidden.
- Organizations can respond faster to market shifts, competitor moves, and changing customer demands through real-time data analysis.
- Empowering employees at all levels with analytical skills creates a more engaged, proactive, and data-fluent workforce.
- Establishing a strong data governance framework mitigates legal and reputational risks associated with biased algorithms and data privacy issues.

### Target Audience

- Senior Executives and C-Suite Leaders.
- Corporate Strategists and Planners.
- Department Heads and Managers.
- Business Analysts and Consultants.
- Marketing and Sales Leaders.
- IT and Technology Leaders.
- Finance and Operations Professional.
- Entrepreneurs and Innovators.

## Course Outline

### Module 1: The New Strategic Imperative: Data and AI

- The shift from traditional to data-driven strategic management.
- Fundamentals of big data, business intelligence, and analytics.
- Introduction to the AI landscape for non-technical leaders.
- Aligning data strategy with corporate goals and mission.
- **Case Study:** How Netflix uses customer data and viewing habits to inform content production and personalized recommendations.

### Module 2: Analytics for Market and Competitive Intelligence

- Leveraging analytics for in-depth market segmentation and targeting.
- Using big data to track and analyze competitor actions and strategies.
- Tools and techniques for real-time market sensing.
- Identifying white space opportunities and potential disruptions.
- **Case Study:** A retail company uses social media sentiment analysis and competitor pricing data to adjust its product strategy and marketing campaigns.

### Module 3: Predictive Analytics and Forecasting for Strategic Planning

- Fundamentals of predictive modeling and forecasting techniques.
- Applying machine learning to predict market trends, consumer demand, and sales.
- Developing data-driven forecasts for resource allocation and budgeting.
- Scenario planning and simulation with AI-powered tools.
- **Case Study:** A logistics company uses predictive analytics to optimize delivery routes and anticipate supply chain disruptions.

### Module 4: AI in Operational Management and Process Automation

- Identifying key business processes for AI automation.
- Implementing AI-powered solutions for operational efficiency and cost reduction.
- AI in supply chain management, inventory optimization, and quality control.
- The role of AI chatbots and virtual assistants in enhancing customer service.
- **Case Study:** How Amazon uses AI and robotics in its fulfillment centers to automate sorting and packing, significantly reducing operational costs.

### Module 5: Customer Strategy and Personalization with AI

- Using analytics to create comprehensive customer profiles and segments.
- AI-driven personalization for marketing, sales, and customer experience.
- Predicting customer churn and implementing retention strategies.

- Analyzing customer lifetime value (CLV) with machine learning.
- **Case Study:** A major bank uses AI to analyze customer data and offer personalized financial products and services, leading to increased customer loyalty.

#### **Module 6: Risk Management and Ethical AI**

- Identifying strategic risks with AI-powered risk assessment tools.
- The importance of data privacy, security, and compliance (e.g., GDPR).
- Understanding and mitigating algorithmic bias in decision-making models.
- Developing an ethical framework for responsible AI deployment.
- **Case Study:** A financial institution uses AI to detect fraudulent transactions in real-time but must also ensure the algorithm is not biased against certain customer demographics.

#### **Module 7: Building an AI-Ready Organization**

- Strategies for fostering a data-driven culture and mindset.
- Best practices for building cross-functional data and AI teams.
- Change management and upskilling for the AI era.
- Measuring the ROI of AI initiatives and strategic projects.
- **Case Study:** A traditional manufacturing company successfully implements a new AI-powered quality control system by investing in employee training and collaboration.

#### **Module 8: Capstone Project: Applying Analytics and AI in a Strategic Context**

- Participants work in groups to apply all learned concepts to a real-world business challenge.
- Selecting an appropriate strategic problem and a relevant dataset.
- Developing and presenting a comprehensive data-driven strategic plan.
- Receiving feedback and peer review on their proposed solutions.
- **Case Study:** A technology startup analyzes market data and competitive landscape to define a go-to-market strategy for a new product launch.

#### **Training Methodology**

Our training methodology is highly interactive and practical, ensuring participants not only understand the concepts but can also apply them effectively.

- Interactive Lectures.
- Hands-on Workshops
- Case Study Analysis.
- Group Discussions.
- Capstone Project.

**Register as a group from 3 participants for a Discount**

Send us an email: [info@fineskilltrainingcenter.org](mailto:info@fineskilltrainingcenter.org) or call +254769199797

#### **Certification**

*Upon successful completion of this training, participants will be issued with a globally- recognized certificate.*

#### **Tailor-Made Course**

*We also offer tailor-made courses based on your needs.*

**Key Notes**

- a. The participant must be conversant with English.
- b. Upon completion of training the participant will be issued with an Authorized Training Certificate
- c. Course duration is flexible and the contents can be modified to fit any number of days.
- d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- e. One-year post-training support Consultation and Coaching provided after the course.
- f. Payment should be done at least a week before commence of the training, to Fineskill Training Center account, as indicated in the invoice so as to enable us prepare better for you.

**Upcoming Scheduled Sessions**

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 21 Sep 2026 | 25 Sep 2026 | Online   | \$1,000 |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$1,500 |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$0     |

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

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